

This Palsonic product is warranted by PALSONIC to be free from defects in material and workmanship under domestic normal use and reasonable care (in the opinion of the Palsonic) within Australia for a period of 2 years from the date of original purchase covering both parts and labour. A further 8 year warranty for compressor parts only.

This product can only be repaired under this warranty by Palsonic or by an Authorised service centre as appointed by Palsonic.

All freight and insurance charges are the responsibility of the owner and must be prepaid by the owner. Wherever possible the product should be returned in its original packing or alternatively in a suitable carton and packing so as to prevent damage to the product. The company shall not accept any responsibility caused by inadequate or unsuitable packaging.

This warranty does not cover any product which has been subjected to misuse, abuse, neglect, accidental damage, heat, moisture, dust, improper voltage or any alteration which affects the reliability or performance of the unit, not attributable to faulty manufacture, parts or labour.

This warranty does not cover free parts and labour for any product which is faulty or defective in condition (in the opinion of Palsonic) as a result from the owner, tampering by unauthorised persons or incompatibility with other equipment.

This warranty does not cover charges resulting from service rendered outside normal business hours and/or mileage charged by Authorised service centre. The company accepts no additional liability pursuant to this warranty for transportation expenses of the product or parts to and from the service centre or dealer.

In the event that the supply of goods or services pursuant to this agreement is a supply of goods or services to a consumer as defined in the Competition and Consumer Act 2010 (as amended) ("the Act"), nothing contained in this agreement excludes, restricts or modifies any condition, warranty, right or remedy which, pursuant to the Act, applies to this agreement or is conferred upon the customer, provided that to the extent that the Act permits PALSONIC to limit its liability for a breach of a condition or a warranty implied by the Act, then such liability is limited to:

- (a) In the case of goods supplied pursuant to this agreement, the payment of the cost of replacing the goods or of acquiring equivalent goods.

- (b) In the case of services supplied pursuant to this agreement, the payment of the cost of services supplied again

REPLACEMENT ITEMS:

Replacement items are "LIKE for LIKE" and is NOT "NEW for OLD" and does not indicate in any way that a faulty product will be replaced with a new part or unit. "LIKE for LIKE" may be either quality controlled and checked (QC) refurbished or reconditioned unit of the same and equivalent model, size, specification or features.

DOMESTIC USE: 2 plus 8 years

A further 8 year warranty for compressor parts only:

Subject to the terms of this warranty customers need to pay need for:

- (a) All labour costs.
- (b) All parts and repairs other than compressor.
- (c) Freight to and from the authorised service provider.

If your product is 130 litres capacity or under or if you reside outside of the service coverage area, this warranty does not cover the cost of transportation or travel expenses to and from your home or business. Our service coverage area includes a 25km radius of the nearest Palsonic authorised retailer or 25 km from a Palsonic authorised service centre.

Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This Warranty is given by: Palsonic Corporation Pty Limited ABN 34 000 474 108 of 1 Joynton Avenue, Waterloo NSW 2017 and the benefits given are in addition to any rights and remedies available to the consumer under any law relating to the goods and services to which the warranty relates.

Consumers wishing to make a warranty claim and request service pursuant to this warranty should contact PALSONIC CUSTOMER CARE 1300 657 888 or email: customerservice@palsonic.com.au. You can also post your claim to the Customer Service Department, Palsonic Corporation, 1 Joynton Avenue, Waterloo NSW 2017.

For further information please contact
Palsonic Corporation Pty Ltd
PO Box 6490 Alexandria
NSW 2015 AUSTRALIA